

The Service That Treats You Like Family Willmar, MN



It's simple to start with us

#### 1.) FREE INITIAL IN-HOME CONSULTATION

We start with a visit to your home setting to meet with you and, if possible, your family members to talk about our services and to discuss your needs to best design a service just for you.

#### 2.) CAREGIVER SELECTION

Next, we carefully review your needs, experiences, and interests. We choose a caregiver/companion who we believe would be just right for you.

Of course, caregiver/companion changes can be made if you desire. We feel it is very important to have just the right person providing **Compassionate Care**.

#### 3.) ON-GOING COMMUNICATION

We feel that it is important to keep in good communication with our clients. We specialize in getting to know you and your needs.

We perform quality-service visits, courtesy check-in calls when loved ones are out-of-town, and we send a personal newsletter to our clients each month.

### WHAT MAKES US DIFFERENT

Our faith-based business is very personal. We answer our phone 24 hours a day, realizing that needs and challenges don't always happen during the typical office hours of 8 to 5. We specialize in getting to know our clients very well so that they trust us when we say, "We are here when you need us."

Our "on-call" services provide peace of mind not only for our clients but their family members that live at a distance. We truly mean it when we say that we are, "the service that treats you like family.



There are not words to express my gratitude for your loving kindness to my mom. You've gone way beyond my hopes for a service that is kind, honest, and sincere. I know your Christian spirit affects all that you do and it shows.

Renae Y. Sands Richmond, VA

## WHAT TO EXPECT

We provide quality, non-medical care and companionship services to our clients who wish to stay in their own home but need assistance with daily tasks. We provide all homemaker services such as baking, meal preparation, light housekeeping, laundry, and household chores.

In addition, we provide transportation to the doctor, grocery store, errands in-and-out of town, companionship and escort service to weddings or other special events. We provide courtesy check-in calls and provide overnight assistance when our clients are not feeling "quite right" or when they return home from the nursing home or hospital setting.

When primary caregivers need a break, we provide temporary assistance so that he/she can get the rest that they need.

I can't put into words how much we appreciate the love and care given to us when Dad ended up in the hospital. I don't know what we would have done without you. The concern for Mom and help for her and all the visits and phone calls afterwards meant so much to all of us. We knew they were in good hands and we didn't have to worry. Your entire staff is so special and we are so appreciative.

Dennis and Ruthanne Neeser Willmar, MN

# SERVICES

- -Airport Assistance
- -Appointments
- -Bathing/Shower Assistance
- -Christmas Preparation
- -Companionship
- -Courtesy Check-In Calls
- -Dressing
- -Dry Cleaning
- -Entertainment
- -Errands
- -Escort Service
- -Exercise Reminders
- -Family Scrapbooking
- -Games
- -Garbage Removal
- -Gift Buying/Wrapping
- -Grocery Shopping
- -Grooming
- -Hobbies & Crafts
- -Holiday Baking
- -Household Chores
- -Laundry & Ironing
- -Letter Writing
- -Light Housekeeping
- -Medication Reminders
- -Moving/Packing Assistance
- -On-Call for All Clients
- -Outings
- -Overnight Assistance
- -Pampering Service
- -Party Planning
- -Personal Shopper Service
- -Shopping
- -Reading
- -Re-fill/Pick up Prescriptions
- -Respite
- -Transportation
- -Vacation Assistance
- -Wedding Companion Service

### IS COMPASSIONATE CARE RIGHT FOR YOU?

We'd love to chat with you and see if our services are the right fit. Start the conversation today by calling us at 320-231-9868